

**MODULAR MULTI-MEDIA COMMUNICATION SYSTEM WITH CONTEXT
DEPENDENT MULTI-MEDIA HELP FUNCTIONALITY**

Abstract

The present multi-media communication system comprises a controller that
5 interfaces with a plurality of communication space stations and with one or more
communication medium service providers. Each communication space station includes
a subscriber voice interface and a help button. Further, each communication space
station is configurable to include a graphic display screen and may server a subscriber
device that includes a graphic display screen. The controller provides help information
to the subscriber station in response to subscriber activation of the help button that is
dependent on the operational state of the communication space station and is compliant
with the communication space station's subscriber interface. The controller further
provides for establishing a communication session with a help station in response to a
second subscriber activation of the help button.

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45